

## Direct deposit payment service

Direct deposit is a payment service where payments are deposited directly into your designated bank account on a specific payment date.

### Why direct deposit?

This convenient service is provided at no charge. Direct deposit means you no longer have to worry about delays that can come with processing cheques.

Also, you won't experience any payment delays in the event of a mail disruption or incorrect address.

Direct deposit is fast, safe and secure. Receiving payments through direct deposit is more reliable and confidential than cheques as there are fewer steps involved in the delivery and deposit of the payment.

### Signing up for direct deposit

Simply print and fill out the [Worker Request/Change for Direct Deposit](#) form and ensure you have included all necessary banking information. Please email the form back to [abl@wcb.ab.ca](mailto:abl@wcb.ab.ca) or fax it to 780-498-7776.

If you have any questions or need help filling out the form, please call us at 1-866-922-9221. Your application for direct deposit will be processed within 10 days of us receiving your form.

### Knowing the status of your payment

You can check the status of your payment online by signing up for [Worker's Online Services](#). If you need help signing up, please contact our eBusiness Support team at 1-866-922-9221.

You can also access your payment information through the myWCB app. [Download the app to get started](#).

### Changing your banking information

Ensure you contact us should there be any changes to your banking information. WCB requires two weeks' notice in writing.

