

DIRECT DEPOSIT REQUEST / CHANGE FOR WORKER / SPOUSE / DEPENDENT CHILD / TRUSTEE

Please visit our website at wcb.ab.ca under Resources/For Workers/Forms and Guides for a fillable version of this form. See reverse for additional information

WCB Claim Number
Email Address

A Personal Information

Name (Please print)	Date of Birth (Year / Month / Day)	Telephone Number
Mailing Address: Apt /Unit Street	City/Town	Province
		Postal Code

Contact WCB immediately if your bank account changes.

B Direct Deposit Information (Complete one of the following choices)

Chequing Account Instructions:

- Attach a personalized **cheque** with your name, address and bank account **pre-printed by your bank**.
- Print VOID across the front of the **cheque**.
- Return your completed form with your VOID **cheque**.

Or

Savings / Deposit Account Instructions:

Branch Number 5 characters	Bank ID 3 characters	Account Number can be up to 12 characters
	0	

Include Financial Institution Name and Address

Name(s) of account holder(s)

If you do not have a VOID cheque, please submit a direct deposit form from your online banking with this application. A VOID cheque or online direct deposit form is required to process your request.

C Authorization

I understand I must notify the Workers' Compensation Board if there is any:

- change in my condition
- change in my employment status (i.e. am I working?); or
- change in my ability to work (i.e. am I capable of working?).

If your circumstances have changed in any of the ways noted above, please immediately contact our office to let us know. Receiving compensation benefits without first notifying the WCB that you are working or capable of working may constitute a criminal offense.

I authorize the Workers' Compensation Board to make arrangements to deposit payment(s) I receive from them into the bank account shown above.

I understand I must notify the Workers' Compensation Board if I change or close my bank account:

Applicant's Signature	Printed Name	Date	Telephone Number
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D Applicant is Spouse/Trustee/Guardian (See back for required legal documents)

Check this box if bank account information provided is in a different name than section A

I, as the person entitled to receive the payments, authorize the Workers' Compensation Board to deposit the worker's payments into the above noted bank account until further notice.

Applicant's Signature	Printed Name	Date	Telephone Number
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Additional Information

Personal:

- If you require more information call our Claims Contact Centre: Please have your claim number ready when you call.
Edmonton: 780-498-3999 Toll free in Alberta: 1-866-922-9221
Calgary: 403-517-6000 Toll free outside Alberta: 1-800-661-9608
- The personal information collected on this form will be used to make direct deposit payments to your bank account. This collection of personal information is authorized under section 33(c) of the Freedom of Information and Protection of Privacy (FOIP) Act. The privacy of this personal information is protected under Part 2 of the FOIP Act.
- This service will allow your payment to be directly deposited into your account at any Canadian financial institution but is NOT available for deposit to RRSP accounts.
- For processing the application allow approximately 2 weeks from the date WCB receives the documents.

Banking information: Payments can only be made to Canadian Financial Institutions.

- If the void cheque is not pre-printed with your name and address, then a letter pre-printed from the bank, signed and stamped by an officer of the bank, identifying the name of the account, confirming the account number and the name of the signing officer is required.
- Please ensure that any change(s) in your financial institution or bank account are immediately reported to the Workers' Compensation Board.

Spouse/Guardian/Trustee:

A spouse, parent or legal guardian does not have automatic access to or authority to deal with a worker's financial affairs, even if the worker is a minor. If this application is being completed to gain access to the worker's account on behalf of the worker, you must provide one of the following:

1. Copy of your documentation granting you authority such as a Power of Attorney (including an Enduring Power of Attorney) from the worker (please note that both documents must be signed by the worker while they have legal capacity and standard Power of Attorneys lapse once the worker loses legal capacity).
2. Trusteeship Order for the worker.

Questions you may have

What if I have more than one claim with WCB?

If you have a pension claim and are a worker receiving your payment by electronic funds transfer and you now have a new claim, any new payments will automatically be paid by electronic funds transfer into your bank account. If you do not want the payments from your new claim to go into the same bank account as your pension payment, then we cannot continue to offer the electronic funds transfer option for your pension payments.

How are claim payments made to any third party, including spouses and guardians?

In order for us to make payments to spouses and guardians, we must receive legal documentation of either a 'Power of Attorney' or a 'Trusteeship Order'. They would complete the Direct Deposit Request / Change For Worker / Spouse / Dependent Child / Trustee form (C-078) and attach a copy of the Power of Attorney or Trusteeship Order.

If I am a spouse and providing a service to the injured party, can I be paid by Electronic Funds Transfer (EFT)?

Yes you can. Complete the Direct Deposit Request / Change For Worker / Spouse / Dependent Child / Trustee form C-078 with your banking information and we will pay for your services by Electronic Funds Transfer.

What if I have a joint account, can I be paid by EFT?

Yes you can. Complete the Direct Deposit Request / Change For Worker / Spouse / Dependent Child / Trustee form C-078 and attach a void cheque with both parties' names pre printed from your bank.

What payment options cannot be used for EFT payments?

Payments cannot be issued:

- to different accounts (e.g. part issued to one chequing account and part payment to another chequing or savings account)
- when a portion of your payment needs to be routed elsewhere
- a portion paid as EFT and the remaining portion paid as a cheque.
- to an out of country bank account.

If I sign up for direct deposit, how can I be sure that no one else will have access to my account?

Your banking information is safe with WCB. Receiving your money through direct deposit is actually more reliable and confidential than being paid by cheque because fewer steps are involved in the delivery and deposit of your claim payment. We regularly receive and protect confidential information. Our access to your account is limited solely to the depositing of payments. Only you can authorize withdrawals from your account.

How will I know that my claim payment has been deposited?

Your bank statement will indicate an electronic payment has been made to your account. You can access additional payment information in the Worker Online Services section of our website or through the myWCB app. Please call 1-866-922-9221 for more information.

How do I sign up?

Simply complete a "Direct Deposit Request / Change For Worker / Spouse / Dependent Child / Trustee" form (C078) and send it directly to WCB.

email to: abl@wcb.ab.ca or Fax to: 780-498-7776 or Toll free 1-800-661-1993 or Mail to: WCB Edmonton
9912- 107 Street
Edmonton AB T5K 1G5.

What happens if the direct deposit fails?

If a bank account is no longer open, or the account number we have on file is incorrect, the direct deposit procedure could fail. In this case we will issue the payment by cheque until new information is received.

Does WCB charge for this service?

Absolutely not. This convenient service is provided by WCB at no charge.