



MINUTES
February 20, 2019

12th Floor Meeting Room - Jarvis Building, 9925 - 107 Street

Attendees:

Employer representatives

- Darren Ferleyko University of Calgary
Rebecca Arling City of Calgary
Len Bourdin Miller Western Forest Products

Worker representatives

- Keri Grainger United Food & Commercial Workers Union Local 401
Brad Readman Alberta Fire Fighters Association

WCB-Alberta Board of Directors representative

- Erna Ference Chair, Policy Committee, Board of Directors

WCB-Alberta representatives

- Wendy King Chief Operating Officer
William Ostapek Secretary and General Counsel
Marcela Matthew VP Worker Health & Wellness
Wanda Stephens Manager, Policy Development
Leslie Henkel Board of Directors' Secretariat

Table with 1 column: Agenda item. Rows include: Terms of Reference, Election Act - update on communications during an election, Policy discussion: Medical Assistance in Dying (MAID).

Agenda item

2019 Policy Project Plan

It was agreed that the existing on-line consultation method is sufficient for the 2019 Policy Project Plan and that face-to-face sessions will be included in the process for developing the 2020 Policy Project Plan.

On a general note, stakeholders would like to be able to print their responses to the on-line policy consultations; this is especially helpful when they want to share the response with their wider community.

To Do: Policy Development will follow-up.

For the face-to-face meetings, some stakeholders noted that they would like to see more of a balance between answering prescribed questions and open discussion, recognizing that there are time constraints.

Publishing policy consultation feedback

The group supported the recommendation to publish policy consultation feedback. Policy Development will plan for incorporating this into the next new policy consultation process.

Operational updates

As part of the five-year annual review of WCB's policies, WCB is commencing a review of its Employer Services policies (Policies 06 and 07 in the *Policy Manual*). Because of its complexity, experience rating and its related policies will be reviewed separately.

WCB will also be reaching out to stakeholders regarding its client-centred approach, which is focused on fairness, and being more worker-centric in care decisions, which is about involving workers in making decisions that affect their health with an emphasis on guiding versus telling.

New business

There was no new business; the next meeting is planned for June 2019.

Flip Charts

Q1 **What, if anything, would you like to include in the Terms of Reference to make our role and goals clear?**

- Like concept
- Encourage face to face when policy impact is broad
- Group would be helpful in bringing forward what discussions happened within the group; that is, at AFL, LC, ITF
- Encourage additional clarity on "association" position with who contributed
- On-time opportunity to support position
- Work in progress
- Is there an opportunity to review the policy draft for completeness before it gets to the Board of Directors for final approval? Sometimes adding a bit more detail can save a lot of questions down the road.
- Is there an opportunity to review meeting minutes and summaries before they are posted?
- How can we extend participation to the workers who aren't affiliated with a union? Contact with Fair Practices Office?

Q2 **A. How will we know we've been successful delivering on the core intention of the group – increasing participation in the consultation process?**

B. Are there any groups not participating in the consultation process right now that should be?

- Sharing the number of responses at the midpoint and the end
- Compare to past responses
- Geographic response – broken down
- Small number of responses can also indicate a large number of workers represented
- Can track policy "clicks" and if no submission
- Reach out to smaller groups
- Look at numbers of representatives by sector
- App will reach individuals
- Are stakeholders happy with consultation?
- Current metrics? How many responses are received and by whom; AC decisions – are they supporting policy?
- Participation is key
- Feedback from respective communities – further consult on divisive matters
- Employer representatives (such as BCL) and worker representatives are not represented here, but are active on-line

Q3 **What would be a good process to evaluate if an idea for a new policy, or a policy change, is tactical or systemic?**

- Review Appeals Commission decisions
- Review court decisions
- Review FPO commentary
- Legislative changes
- Science/research
- Procedural transparency – an interpretation guide can be useful when an item isn't policy
- Itemized checklist
- Survey using existing employer/worker survey process