

## What's changed *(Please read the policy documents for complete information):*

Please note that policy changes since the last issue are indicated by shaded text or shading in the left margin.

- ***Reconsiderations, Reviews, and Appeals*** – Policy 01-08, Part I and Part II, Applications 1, 2, 3 and 4  
We reorganized Policy 01-08 as a framework for reconsiderations, reviews, and appeals. The updated policy clarifies criteria for when information is new evidence and establishes parameters to obtain new information without unreasonable delay and submit within a time limit.
- **G-2: The Review and Appeal Process - discontinued**  
The content from General Information document G-2 moved into the Policy Manual under a new application: Policy 01-08, Part II, Application 3, *Reviews and Appeals*.
- **Non-substantive changes:**  
As a result of discontinuing G-2, cross-references were updated in:
  - Policy 04-05, Part II, Application 3,
  - Policy 06-03, Part II, Application 1, and
  - Code of Rights and Conduct
- The Table of Contents, Document History, and Glossary were also updated.

### Complete list of changed documents:

Subject	Document / Policy Application
Table of Contents (issue date July 3, 2024)	Table of Contents
Code of Rights and Conduct (issue date July 3, 2024)	Code of Rights and Conduct

## Complete list of changed documents:

Subject	Document / Policy Application
<b>01-08, <i>Reconsiderations, Reviews, and Appeals</i></b> (issue date July 3, 2024)	Policy 01-08, Part I
	Policy 01-08, Part II, Application 1
	Policy 01-08, Part II, Application 2
	Policy 01-08, Part II, Application 3
	Policy 01-08, Part II, Application 4
<b>04-05, <i>Return-to-Work Services</i></b> (issue date July 3, 2024)	Policy 04-05, Part II, Application 3
<b>06-03, <i>Premiums</i></b> (issue date July 3, 2024)	Policy 06-03, Part II, Application 1
<b>Glossary</b>	Glossary
<b>Document History</b>	Document History