Policies & Information Manual



Policy update No: 04 – 2025

June 3, 2025

What's changed (Please read the policy documents for complete information):

Please note that policy changes since the last issue are indicated by shaded text or shading in the left margin within the policy itself.

Policy 03-01, Part II, Application 5, Hearing loss

As part of our policy project plan, we committed to reviewing our policy on hearing loss. The updated policy confirms how hearing loss is diagnosed and identifies the types of hearing loss that may be compensable and how entitlement decisions are made for each of these types of hearing loss. It also outlines when tinnitus may be compensable.

| Complete list of changed documents: | |
|--|-------------------------------|
| Subject | Document / Policy Application |
| 03-01, <i>General</i> (issue date June 3, 2025) | Part II, Application 5 |