

**THE WORKERS' COMPENSATION BOARD
MEETING OF THE BOARD OF DIRECTORS
MINUTES OF EMAIL VOTE**

DATE FOR REFERENCE: May 30, 2019

BOARD MEMBERS PARTICIPATING IN THE VOTE

Grace Thostenson, Chair
Mike Boyle, Member
Erna Ference, Member
William Hnydyk, Member
Philip Hughes, Member
Ivana Niblett, Member
Mary Phillips-Rickey, Member
Dave Rebbitt, Member
Keith Serre, Member
Jane Sustrik, Member

EXECUTIVE

Trevor Alexander, President & Chief Executive Officer

2019-2023 Strategic Plan

The Strategic Plan is designed to communicate and direct WCB's efforts over the next five years.

The focus is on three guiding pillars:

1. WCB will provide exceptional service to workers and employers.
2. WCB will be fair and balanced.
3. The system will be financially sustainable.

The plan addresses the following five core elements of WCB's changing landscapes:

1. Shared service journey – implementing a shared vision of care and return to work.
2. Changing stakeholder expectations – increasing collaboration and partnerships.
3. Changing nature of work – decline of routine jobs.
4. Changing nature of claims – the increase in psychological injury.
5. Technology breakthroughs – innovation in improving service delivery.

MOTION

2019/07/16

It was moved that,

"The Board of Directors approve the 2019-2023 Strategic Plan as presented at the May 22, 2019 Board of Directors' retreat."

CARRIED
