

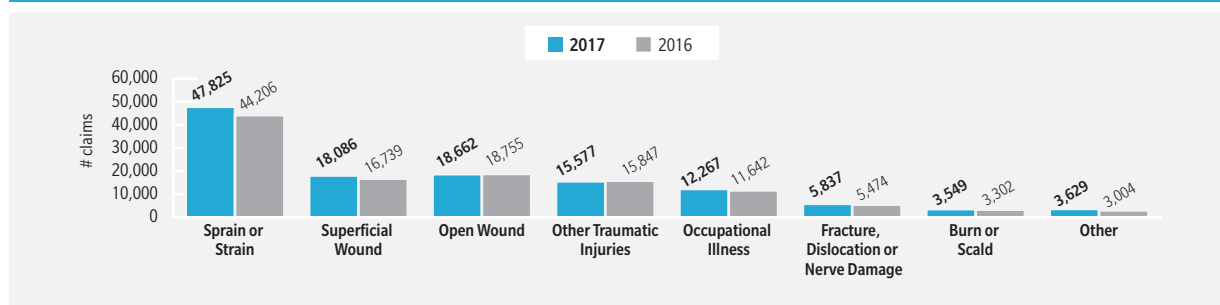
2017 summary of claims administered

	2017		2016	
Active claims as of January 1		29,047		28,733
New lost-time claims	25,858		24,007	
New medical-aid-only claims	99,574		94,962	
Total new claims reported	125,432		118,969	
Recurrent claims ¹	14,369		16,016	
	139,801	139,801	134,985	134,985
Total claims administered		168,848		163,718

¹ Previously inactive claims that required further adjudication or case management. Claims may reopen for a number of reasons, such as payments for medical aid or requests for further compensation benefits.

Ineligible claims	2017	2016
LOST-TIME CLAIMS		
Insufficient information available to process claim	147	161
Not covered under <i>Workers' Compensation Act</i>	294	224
Injury or illness not arising out of / in course of employment (Policy 02-01)	1,956	1,802
MEDICAL-AID-ONLY CLAIMS		
Insufficient information available to process claim	4,023	3,876
Not covered under <i>Workers' Compensation Act</i>	2,694	2,447
Injury or illness not arising out of / in course of employment (Policy 02-01)	4,908	4,532

New claims by nature of injury



New claims by part of body

