

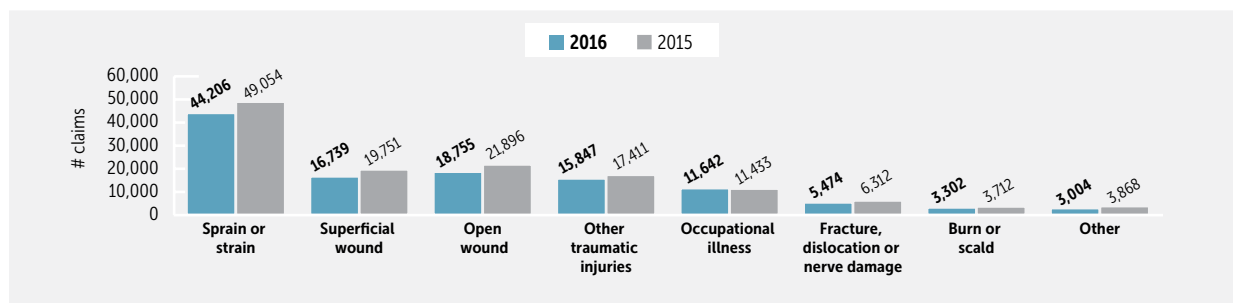
2016 summary of claims administered

	2016		2015	
Active claims as of January 1		28,733		28,586
New lost-time claims	24,007		26,029	
New medical-aid-only claims	94,962		107,408	
Total new claims reported	118,969		133,437	
Recurrent claims ¹	16,016		18,899	
	134,985	134,985	152,336	152,336
Total claims administered		163,718		180,922

¹ Previously inactive claims that required further adjudication or case management. Claims may reopen for a number of reasons, such as payments for medical aid or requests for further compensation benefits.

Ineligible claims	2016	2015
LOST-TIME CLAIMS		
Insufficient information available to process claim	161	133
Not covered under <i>Workers' Compensation Act</i>	224	246
Injury or illness not arising out of/in course of employment	1,802	2,009
MEDICAL-AID-ONLY CLAIMS		
Insufficient information available to process claim	3,876	3,827
Not covered under <i>Workers' Compensation Act</i>	2,447	2,756
Injury or illness not arising out of/in course of employment	4,532	4,948

New claims by nature of injury



New claims by part of body

