

Welcome to Millard Health

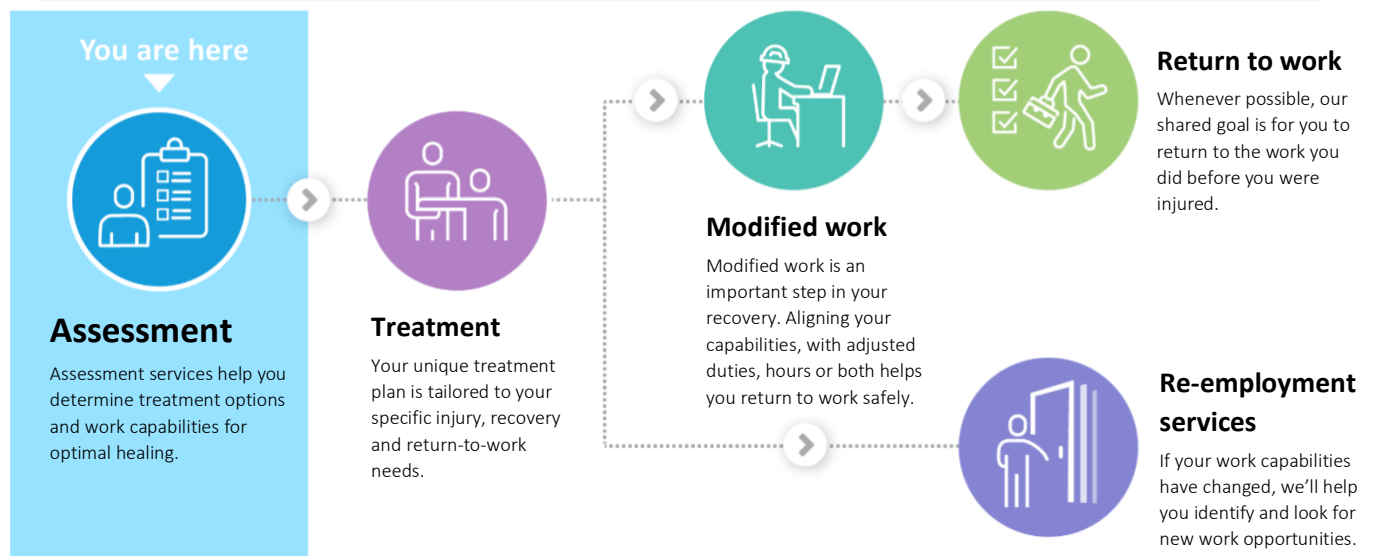


Millard Health is a leading provider of occupational rehabilitation services in Alberta. When you come in for your assessment, you'll meet with a team of skilled professionals who'll take the time to understand your unique situation.

Our goal is to help determine the best next steps for your recovery—whether that means continuing with treatment here or returning to your community provider with a clear plan.

Your assessment will be conducted by a physiotherapist, occupational therapist, physician or exercise therapist. All of them have experience supporting workers like you through the challenges that can follow a workplace injury. We're here to help you move forward with confidence and clarity.

The Millard Health journey



Partnering in your recovery

You're at the heart of your recovery. Our interdisciplinary team brings a unique wealth of knowledge and expertise to support you and conduct your assessment, but your input is crucial. You'll be invited to collaborate with your team of experts by sharing your thoughts, feelings, ideas and questions. Together, we'll help you get back to work and life.

Your assessment

Your [assessment service\(s\)](#) has been scheduled at the request of your claim owner to support you in your recovery journey. You'll find the details in your booking email. We'll conduct your assessment and use the findings to determine the most effective treatment recommendations and work capabilities for you.

What to expect during your assessment

- Your assessment will be conducted based on your individual need.
- We'll answer any questions you have about your recovery so you can learn more about your injury/illness and the details of your treatment plan.
- We'll explain your injury and recovering path, and provide education on how self-manage your injury, pain and symptoms.

Your experience matters

- We'll connect with your community provider to let them know the outcome of your assessment(s) and who to call if they have questions.
- Please feel free to share your experiences along the way, from the booking process to the end of your assessment(s). You'll also have an opportunity to provide feedback about your assessment experience with us through an online survey.



Facility location, parking and website

Millard Health is located at 131 Airport Road in Edmonton.

Free parking is available at the front and along the northeast side of the building.

For more information, visit millardhealth.com.



How we work together

We're committed to treating all clients with dignity and respect—and we expect the same in return.

Visit our [Client & Staff Collaboration page](#) to learn more, including our [Code of Rights and Conduct](#) and [Client Code of Conduct](#).

Contact us

If you're sick or unable to attend your appointment, please contact your claim owner and [Millard Health](#) as soon as possible.

If you have questions about your WCB-Alberta claim, please contact your claim owner who makes decisions on your claim.