

Occupational Injury Service (OIS) clinics

OIS is getting the right medical care at the right time for the right results – safe, sustainable return to work.

An Occupational Injury Service is a medical clinic specifically for people who are hurt at work. The medical professionals at the OIS clinic not only provide timely and appropriate care, they are trained to understand workplace injuries and job demands.

The OIS Can Help

If you suffer a minor injury at work such as a strain, you can choose to go to an OIS clinic for immediate assessment and treatment of your injury.

How do you access OIS?

Talk to your employer to see if they are signed up for OIS. If they are not, encourage them to visit www.wcb.ab.ca Employers > Manage Performance and Costs > Partner with an OIS clinic and review the [Employer OIS guide](#) for more information.

Once your employer is signed up for the service, you can access any of the OIS clinics across the province when you suffer a work-related injury. See the [Worker OIS guide](#) at www.wcb.ab.ca > Workers > Manage your Injury and Return-to-work Plans > Your case plan and return-to-work options.

Benefits of OIS

- You are provided with a choice of medical provider.
- You will get fast access to see a doctor and other services you may need like x-rays and MRI's.
- You will have access to an expert return-to-work coach, a medical professional trained to understand and deal with workplace injuries.
- You will learn how to prevent injury and re-injury.
- OIS keeps everyone in the loop and avoids delays in communication, ensuring you, your employer and physician are on the same page about your injury recovery.
- OIS promotes earlier, safe and sustainable return to work through a focus on modified work.

OIS Providers in Alberta

WCB-Alberta has contracts with OIS clinics across the province. For a listing of clinics see the [OIS find a provider near you](#) document or go to www.wcb.ab.ca > Workers > Manage your Injury and Return-to-work Plans > Your case plan and return-to-work options.

Contact WCB-Alberta at 780-498-3219 and ask for the OIS Health Care Consultant.