

Medical treatment and assessment costs

Expenses covered

WCB-Alberta will provide or pay for any reasonable and necessary medical costs needed to treat injuries or lessen the effects of injuries resulting from compensable (accepted work-related) accidents. These may include:

- medically related treatments and tests
- physiotherapy
- chiropractic treatments
- hospital stays
- rehabilitation programs
- psychology service
- hospital-related costs
 - prescriptions
 - splints
 - crutches
 - braces
 - bandages

** If crutches are required, these will be supplied by the hospital and billed directly to WCB-Alberta. If a wheelchair is required, contact your adjudicator or case manager to discuss available options.*

Personal assistants

If you are unable to travel on your own to receive medical treatment, you may have someone help you (a personal assistant). If the personal assistant loses time from work, a fee may be paid. Written verification is required from their employer to be reimbursed the amount of lost wages. Before arranging this, contact your adjudicator or case manager for more information.

Expenses not covered

Alberta Health Care: You are responsible for your Alberta Health Care coverage costs. WCB-Alberta provides coverage only for the treatment and medical aid benefits for your compensable injury/illness. The Alberta Health Care Insurance Plan provides coverage for you and your family for all your other health issues.

Blue Cross, Pension, etc: Regardless of whether or not these expenses were previously handled by the employer, WCB-Alberta does not pay for non-taxable employment benefits, such as Blue Cross and pension costs. Discuss further options for these expenses with your employer.

Private or semiprivate hospital room: WCB-Alberta pays public ward rates for hospitalization unless there is a medical need (as stated by a hospital room social worker, spinal cord team or consultant) for a private or semiprivate room. If you request a private or a semi-private room when it is not medically required, you or your insurance carrier will be responsible for the extra costs.

Being reimbursed

When your adjudicator or case manager approves any applicable expenses, the costs will be reimbursed. You need to send WCB-Alberta the original prescription receipt for any medical expense that has been prescribed by your treating physician for your work related injury/condition. Consult with your adjudicator or case manager for more details.