

Direct deposit payment service

Direct deposit is a payment service where payments are deposited directly into your designated bank account on the specific payment date. This convenient service is provided by WCB-Alberta at no charge. Once you are set up for direct deposit, all of your WCB-Alberta related payments for current and future claims will go to your bank account.

This service is being offered to injured workers with:

- long term-pension
- economic loss payment
- earnings loss supplement
- temporary economic loss
- temporary partial disability
- temporary total disability

Signing up for direct deposit

Print and fill out the Worker Request/Change for Direct Deposit form <http://www.wcb.ab.ca/pdfs/workers/C078.pdf> and ensure you have included all necessary banking information. You can mail in your form (address below) or you can fax your form to a WCB-Alberta secured fax number 780-498-7776 to ensure privacy of your information. Your application for direct deposit will be processed within 10 business days upon receipt.

Knowing the status of your payment

All payment types, except pensions and economic loss payments, will receive a payment advice itemizing the benefits that have been deposited into your bank account.

You can also check the status of your pension payment online by signing up for Workers' Online Services. Speak to one of our Claims Contact Centre representatives to get your temporary password.

Changing your banking information

Ensure you contact us should there be any changes to your banking information - WCB-Alberta requires two weeks notice.

Security

Direct deposit is fast, safe and secure. Receiving money through direct deposit is more reliable and confidential than being paid by cheque. There are fewer steps involved in the delivery and deposit of the payment.