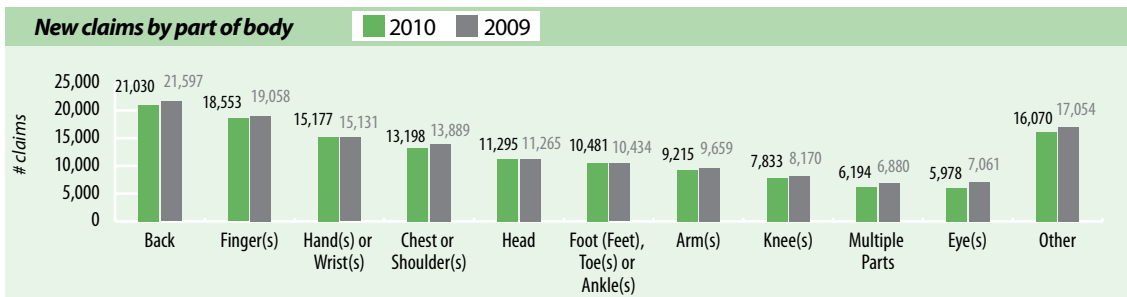
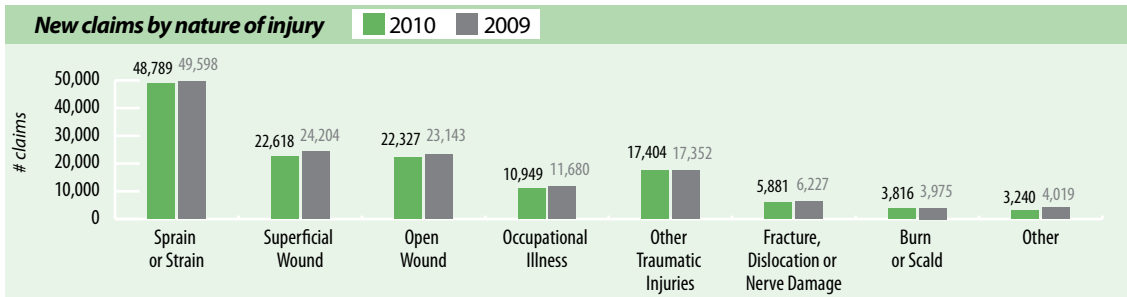


2010 Summary of Claims Administered

	2010		2009	
Active claims as of January 1		25,614		27,489
New lost-time claims	24,652		26,486	
New medical aid only claims	110,372		113,712	
Total new claims reported	135,024		140,198	
Recurrent claims ¹	24,283		34,758	
	159,307	159,307	174,956	174,956
Total claims administered		184,921		202,445

¹Previously inactive claims that required further adjudication or case management. Claims may reopen for a number of reasons such as payments for medical aid or requests for further compensation benefits.

Ineligible claims	2010	2009
LOST-TIME CLAIMS		
Insufficient information available to process claim	203	194
Not covered under <i>Workers' Compensation Act</i>	92	113
Injury or illness not arising out of/in course of employment	2,060	1,910
MEDICAL AID ONLY CLAIMS		
Insufficient information available to process claim	4,289	4,158
Not covered under <i>Workers' Compensation Act</i>	1,883	1,831
Injury or illness not arising out of/in course of employment	3,492	3,661



Number of modified-work-only claims as a percentage of claims reported				
2006	2007	2008	2009	2010
14.9%	15.7%	17.1%	14.8%	15.7%