

# Occupational Injury Service (OIS)

OIS is getting the right medical care at the right time for the right results – safe, sustainable return to work. The OIS program consists of medical clinics that provide timely and appropriate medical care and disability management services specifically for work-related injuries.

## How can they help?

- Offering quick access to a facility staffed by physicians and chiropractors experienced in assessment, treatment and rehabilitation of injured workers.
- Providing clinical staff that are familiar with your work environment and modified work opportunities.
- Fast tracking diagnostic and treatment services by referring directly to WCB-Alberta authorized health care providers.
- Coordinating assessment and treatment communication between you, your worker, WCB-Alberta and family physicians.
- Coordinating safe, sustainable return-to-work via development of modified work care plans.
- Educating you and your worker on injury prevention, injury management and return-to-work planning.
- Delivering high levels of customer service with positive outcomes.

## Employer outcomes and benefits

- retain skilled/productive workers
- focus on return-to-work reduces the need for time away from work
- lower claim costs resulting in reduced premiums

## Employer's responsibilities

- Educate workers about the OIS services available.
- Advise your workers that using an OIS clinic for treatment services is *voluntary*. They can go to their own physician if they prefer.
- Report injuries to WCB-Alberta within 72 hours.
- Have a modified return-to-work program in place.
- Provide transportation to the OIS clinic for your workers.

## How do you get involved?

Refer to the [Employer OIS guide](#) at [www.wcb.ab.ca](http://www.wcb.ab.ca) > Employers > Manage Performance and Costs > Occupational Injury Service (OIS), for more information.

## OIS Providers in Alberta

WCB-Alberta has contracts with clinics across the province. For a listing of clinics view the [OIS find a provider near you](#) document at [www.wcb.ab.ca](http://www.wcb.ab.ca) > Employers > Manage Performance and Costs > Occupational Injury Service (OIS).

Contact WCB-Alberta at 780-498-3219 and ask for the OIS Health Care Consultant.